

CAN 2014 Work Plan— Review of Accomplishments

CAN is a partnership of governmental, non-profit, private and faith-based organizations which leverage mutual resources to collectively improve social, health, educational and economic opportunities in our community.

Each year, CAN develops a Work Plan that helps guide CAN’s work. The following is a list of accomplishments and outcomes for each area of the 2014 Work Plan.

Accomplishments Enhance Community Awareness

2014 Outcomes

- 77% Board Member Participation Rate at CAN Board Meetings (Jan.—Nov. 2014)
- 100% of 18 Board members (59% to a great extent; 41% to some extent) responding to CAN’s annual survey, indicated that CAN’s products and services help them stay connected and informed.
- 95% of CAN Retreat participants were satisfied (60% very satisfied) with the retreat.
- CAN’s Dashboard site received 8,112 visits between Jan. - Nov.
- 82% of 203 people responding to CAN’s Stakeholder Survey reported that they used CAN’s products and services to learn about community issues, initiatives and opportunities to become engaged.
- 16,752 views of CANews (avg. 975 per issue); 1,250 Twitter followers; 295 Facebook likes (as of 12/5).

CAN Board of Directors—CAN convened 10 meetings of the CAN Board of Directors in 2014. Board members followed up on the 2013 policy forum and implementation of CAN’s work plan. Meeting topics included:

- * the state of the safety net,
- * developing our human capital,
- * balancing growth & affordability,
- * cultural competency, diversity & inclusion, and
- * vulnerable populations.

CAN Executive Committee—CAN convened 10 meetings of the Executive Committee that helped guide coordination of CAN’s operations and CAN’s 2014 Strategic Planning Retreat in October 2014.

Community Council Forums—The Community Council hosted 8 forums on vulnerable populations, deepening CAN’s understanding of issues and needed system changes related to African Americans, Hispanics & Asians; aging; immigrants; people with criminal histories; people with disabilities; veterans; and children & youth. The Community Council presented recommendations to the Board that were included in on-line Dashboard drilldowns and incorporated into planning CAN’s retreat.

Community Dashboard—CAN released its 5th annual Dashboard Report and updated on-line drilldowns. Indicators were updated to include college success and food insecurity.

Expand Circle of Influence through Social Media & Presentations—CAN enhanced awareness of issues and efforts through the CAN websites, monthly CANews e-mail newsletters, weekly tweets, and weekly presentations on CAN’s Dashboard and work.

CAN Stakeholder Survey—CAN conducted a satisfaction survey to evaluate the value of information shared and CAN’s effectiveness.

Celebrate Successes-CAN honored IBC Bank for demonstrating public-private partnership and 3 community efforts received a Butler Award for community engagement.

CAN Partners

- Austin Chamber of Commerce
- Austin Community College
- Austin Independent School District
- Austin Travis County Integral Care
- Capital Metro
- Central Health
- City of Austin
- City of Pflugerville
- Community Justice Council
- Del Valle ISD
- Goodwill Industries of Central Texas
- Greater Austin Asian Chamber of Commerce
- Greater Austin Black Chamber of Commerce
- Greater Austin Hispanic Chamber of Commerce
- Huston-Tillotson University
- Interfaith Action Central Texas (iACT)
- Manor ISD
- One Voice Central Texas
- Seton Healthcare Family
- St. David’s Foundation
- St. Edward’s University
- Travis County
- United Way for Greater Austin
- University of Texas at Austin
- Workforce Solutions – Capital Area

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Accomplishments— Connect, Convene and Inform Toward Collaborative Action

<ul style="list-style-type: none"> • Convened 115 participants at <i>Voices from the Street</i> Community Engagement Forum; 94% of evaluation respondents agreed that event met its goals of connecting them with other practitioners to learn, share practical ideas. • 3,286 unique page views on CCDI site (Jan. thru Nov.) • 94% of responses to evaluation at Cultural Proficiency & Language Access Forum indicated enhanced awareness of CCDI, demographic shifts, developing an organization's cultural proficiency, legal requirements, and importance of using trained interpreters and translators. 	<p>GOAL—WE ARE SAFE, JUST AND ENGAGED</p> <p>Update "Together we CAN" Online Civic Action Tool—CAN continued to update and share its on-line civic action tool that help people identify how they can make a difference where they live, learn, work, play and serve.</p> <p>Community Engagement and Place-Based Planning Work Group—CAN convene the Community Engagement and Place-Based Planning Work Group comprised of community engagement professionals, planners and neighborhood leaders. Participants shared information about place-based planning efforts (Rundberg, Rosewood, Dove Springs, St. John's, Colony Park, etc.) to identify resources to enhance neighborhood planning efforts and promising practices to engage and train grassroots leaders and community members. A subcommittee of the Work Group convened the <i>Voices from the Street</i> Community Engagement Forum in November of 2014. Group will plan forum for November 2014 that will showcase promising practices and local success stories. CAN convened one Assets-Based Community Development training.</p> <p>Cultural Competency, Diversity, and Inclusion (CCDI) - CAN convened the Cultural Competency, Diversity and Inclusion (CCDI) Work Group to determine ways to align principles, practices and policies related to CCDI principles. CAN continued to promote and develop its on-line toolkit with help from UT's Division of Diversity and Community Engagement. The Work Group helped coordinate a Cultural Proficiency and Language Access Forum in September 2014. A subcommittee of the work developed a language access survey (5 partners agreed to test the survey) that could be used to develop recommendations for creating a community resource hub for interpreter translation services and training for the community. Another subcommittee of the work group developed a curriculum for training the executive leaders of CAN's partners in 2015.</p>
<ul style="list-style-type: none"> • 454 unduplicated participants at 4 safety net forums; 89% of evaluation responses agreed that forums met their goals of enhancing awareness about issues, resources and needed systemic change. 	<p>GOAL—OUR BASIC NEEDS ARE MET</p> <p>State of the Safety Net—CAN produced <i>State of the Safety Net</i> report; findings were shared with partners and other organizations. CAN convened 4 forums to identify issues and needed system change. Videos highlighting needed system changes were produced on housing, workforce, health and overall. Findings from the safety net and Community Council forums informed development of CAN's 7 person-centered themes. The summarizing video capturing overall themes was used to inform CAN's 2014 retreat.</p> <p>Food Security—CAN added food insecurity indicator on Dashboard and helped compile data to inform the Access to Healthy Food goal area of the Community Health Improvement Plan.</p>
<ul style="list-style-type: none"> • 60 people attended forum highlighting inventory findings; 96% of evaluation responses at forum agreed that event met its goals of enhancing awareness of current prevention and intervention efforts and areas needing collective action and attention. 	<p>GOAL—WE ARE HEALTHY</p> <p>Inventory of Prevention & Intervention Efforts with Focus on Well-being of Children & Youth—CAN conducted an inventory of local prevention and intervention service providers to inform development of collaborative action needed to prevent adverse childhood experiences and provide intervention services. The survey instrument and process was developed with an advisory committee comprised of Children's Optimal Health, Children & Youth Mental Health Planning Partnership, ReadyBy21, Texans Care for Children, Austin/Travis County Youth Substance Abuse Prevention Coalition, and the Trauma-Informed Care Consortium of Central Texas. CAN conducted interviews with 100 people and 70 organizations to obtain responses to the inventory. This inventory subsequently lead to a series of presentations that helped enhance awareness of adverse childhood experiences and prevention/intervention efforts underway.</p>
<ul style="list-style-type: none"> • Ready by 21 Dashboard site received 399 visits and 488 pageviews (Jan. thru Nov.) 	<p>GOAL—WE ACHIEVE OUR FULL POTENTIAL</p> <p>Youth Development—CAN updated the ReadyBy21 Dashboard and provide critical research support to the ReadyBy21 Coalition.</p> <p>Higher Education Student Persistence-CAN convened higher education institutions to identify barriers and opportunities to students successfully completing higher education programs. Information gathered was incorporated into creation of an on-line Dashboard drill-down for student success.</p>