

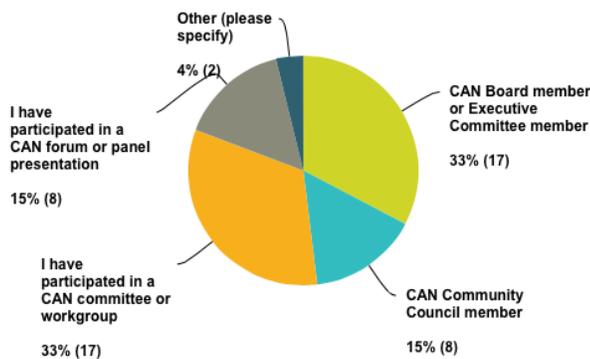
CAN Retreat Evaluation

Following is a composite of the 52 evaluations collected at the October 10, 2014 CAN Retreat held at IBC First Equity, 8998 Research Blvd.

Q1

Which most accurately reflects your connection to CAN?

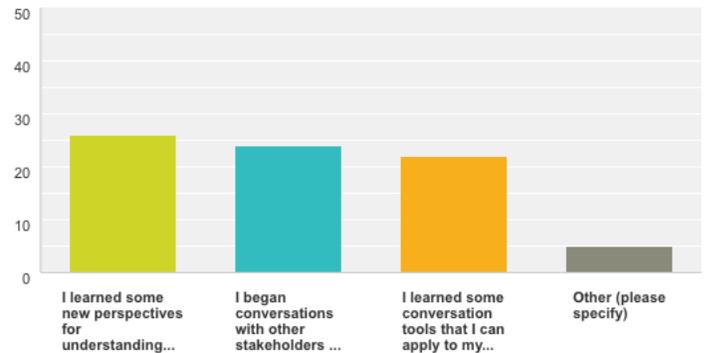
Answered: 52 Skipped: 0



Q2

What did you find helpful with regard to today's retreat?

Answered: 51 Skipped: 1



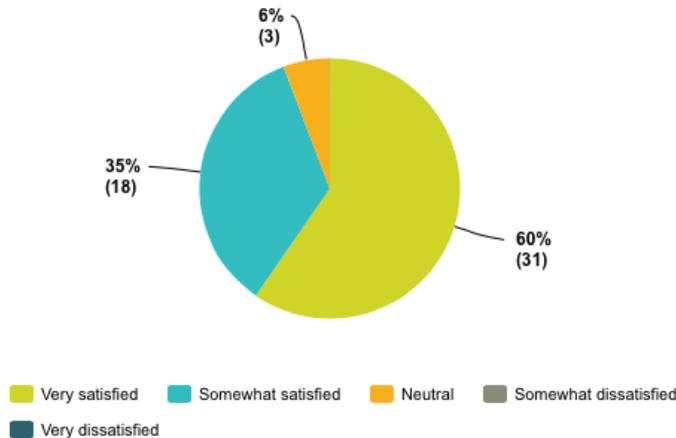
Q3 What idea or action might you apply to your organization's daily work? Answered: 39 Skipped: 13

(NOTE: CAN Board and Executive Committee responses are Italicized and in Bold.)

- Cultural Competency. Budget enough time for respect and establishing trust.
- trauma informed care
- Co-location of services (at under-enrolled AISD schools)
- Apply culturally competent activity at neighborhood level
- ***Focus on short-term AND long-term solutions***
- Taking services to the community
- Ensuring that staff learn more about taking the perspective that we have to learn needs from the community.
- ***Create a "Master List" to provider our clients about all the diverse services available***
- One door universal intake. More diverse training for case managers
- ***Better coordination between the various services "delivery" levels and looking for understanding across issue areas***
- ***New ways of perceiving our work and community***
- Cultural competency
- ***Be specific and prioritized to reduce overlaps with others***
- ***All!***
- ***Shared meaning***
- ***common intake form and communication. 7 principles***
- Cultural inclusion
- Community Navigators
- ***Collaboration for two generations work***
- More about person-centered and family-centered
- ***Keep the common good, i.e., the community, in mind***
- Obtain access to benefit clients
- Do something uncomfortable/outside my zone
- Consider more family (or environment) centric questions in intake process
- Incorporating and valuing different perspectives and looking at individual needs to organize community services
- Going back to look at systems
- Bring new ideas to discussion table and determine how to implement (next step).
- ***Value of family conformation***
- Better evaluate how organization considers community perspective
- Think about how the 7 themes apply to my own work in my organization
- Take more time to listen
- Reminding that need to calibrate information we provide to the needs and abilities of recipients
- Looking at assets in communities
- Work harder on the issues of self sufficiency for clients of whom our organization serves
- Cultural competency and organization of available resources.
- As a funder, wear my "people hat"
- Using the 7 principles to guide my organization
- ***Using 7 principles as guides for planning***
- To follow up with more questions and not the one that was presented at the time

What is your level of satisfaction with this retreat?

Answered: 52 Skipped: 0



Q5 What did you value most about the event? Answered: 46 skipped:6

(NOTE: CAN Board and Executive Committee responses are Italicized and in Bold.)

- Very well planned. Not the same old template for a retreat!
- engaging with other people
- Networking/connections
- Report outs
- ***Diverse perspectives***
- ***Networking with service organizations***
- Meeting others and listening
- ***Great organization!***
- Working with those that have different approaches
- ***Involvement of many. Learning from others.***
- Brain power
- Networking
- ***Ashton's talk about cultural competency***
- ***Hearing many perspectives***
- Launching discussion off of previously developed work
- ***Foundational presentation on cultural competency***
- Recognizing the conversations
- ***Connecting with the community leaders***
- ***Perspective - great in the room, now how to carry it 24/7!***
- ***Structure***
- Big ideas
- ***Open communication***
- Open minded - felt we could think freely.
- ***Talking to decision makers***
- The think tanks
- How Stephanie N. brought it all together
- The time and space to brainstorm big ideas with community partners
- The shared learning and feedback
- Conversations and different viewpoints
- Table discussion and report outs
- ***Interaction through multiple views and personal interaction***
- Variety of perspectives
- Cultural competency exercise
- Conversations outside my own field
- The facilitated exercise
- Framework of wolf/bear/eagle/turtle was interesting
- Listening to others
- Face to face opportunities to visit with other movers and shakers in agencies working and providing services necessary to community members to survive and prosper
- Collaboration and Conversation
- We may use different words, but a common understanding and compassion for people we serve
- Meeting other people who are working for the underserved in our community
- ***Exposure to other perspectives and experiences***
- I appreciated the focus on values
- ***Opening exercise***
- the invitation and opportunity to work and learn together
- interaction and input

Q6 What could event organizers have done differently? Answered: 24 Skipped: 28

(NOTE: CAN Board and Executive Committee responses are Italicized and in Bold.)

- ***Conversation is great, validation of community status...but what's next?***
- It was great - can't think of anything
- Need to discuss specific actions to take
- I was very happy
- Clearer directions on exercise
- ***Keynote speaker***
- ***More intentional discussion on desired outcomes***
- Looked for common solutions
- ***Allow more time for first action steps***
- More work is needed - community folks need to be at table
- Better film clips
- Stress the strengths and values of individual and groups
- Additional activities to explore cross collaboration of services
- Well done
- ***Nothing***
- Explain overall process first
- More time for networking
- Be clearer about the outcomes of each step. Explain what you'll do with this information
- It was not the focus, but highlighting advocacy areas and opportunities would have been a nice, concrete thing.
- I liked the structure, and my hats off to Stephanie and her team.
- *Note on Question 7 - Need to promote collaboration and partnerships more actively. (Ex-Advertise collaboration/partnership opportunities, identify grants for collaboration)
- ***I actually think a break time would be good***
- ***Explain what will be done with the info shared***
- I would like to see some actions we can take together

Q7

CAN's programmatic objectives are to: connect efforts across issue areas, enhance awareness of issues, and promote collaboration and partnerships. Please let us know to what extent you believe we are accomplishing these objectives.

Answered: 52 Skipped: 0

